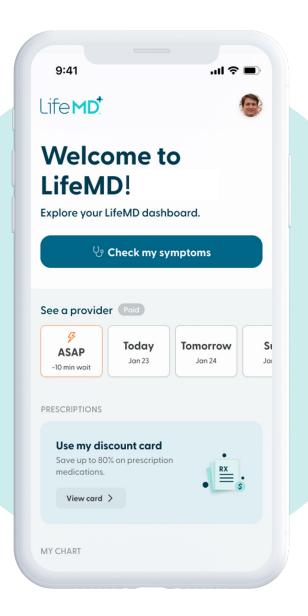


#### The Doctor Will See You Now

March 2023



### Important Cautions Regarding Forward-Looking Statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended; Section 21E of the Securities Exchange Act of 1934, as amended; and the safe harbor provision of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements contained in this presentation may be identified by the use of words such as: "believe," "expect," "anticipate," "project," "should," "plan," "will," "may," "intend," "estimate," predict," "continue," and "potential," or, in each case, their negative or other variations or comparable terminology referencing future periods. Examples of forward-looking statements include, but are not limited to, statements regarding our financial outlook and guidance, short and long-term business performance and operations, future revenues and earnings, regulatory developments, legal events or outcomes, ability to comply with complex and evolving regulations, market conditions and trends, new or expanded products and offerings, growth strategies, underlying assumptions, and the effects of any of the foregoing on our future results of operations or financial condition.

Forward-looking statements are not historical facts and are not assurances of future performance. Rather, these statements are based on our current expectations, beliefs, and assumptions regarding future plans and strategies, projections, anticipated and unanticipated events and trends, the economy, and other future conditions, including the impact of any of the aforementioned on our future business. As forward-looking statements relate to the future, they are subject to inherent risk, uncertainties, and changes in circumstances and assumptions that are difficult to predict, including some of which are out of our control. Consequently, our actual results, performance, and financial condition may differ materially from those indicated in the forward-looking statements. These risks and uncertainties include, but are not limited to, "Risk Factors" identified in our filings with the Securities and Exchange Commission, including, but not limited to, our most recently filed Annual Report on Form 10-K, Quarterly Reports on Form 10-Q, and any amendments thereto. Even if our actual results, performance, or financial condition in subsequent periods.

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Our Mission

# Empower people to live healthier lives by increasing access to affordable, high quality virtual and in-home healthcare

### LifeMD At A Glance

A transformational year, including new brands and partnerships, heightened focus on subscription-based virtual care platform, and achieved Q4'22 Adjusted EBITDA profitability.

\$119m

2022A Revenue 675k<sup>1</sup>

**Patient** Consultations 200+

**Conditions** Treated

130+

**Patient Care** FTE's

28%

'22 Revenue Growth

\$631k

Q4 '22A Adj. **EBITDA** 

\$15/mo

**Primary Care** Subscription<sup>2</sup> 86%

Q4 '22 Consolidated **Gross Margin** 

~7,000

Virtual Primary Care Patients Q4 '22A

BRANDS











### Our Patient-Centric Approach

LifeMD's integrative platform elevates the healthcare experience with seamless, end-to-end care spanning diagnosis, medication delivery, and ongoing care. Our patients receive care that is thoughtful, convenient, and affordable.

Powered and delivered by LifeMD's robust tech stack; growing, affiliated provider network; and patient care experts.



# Our Growing LifeMD Ecosystem

Powered by Strong Partners & Integrations





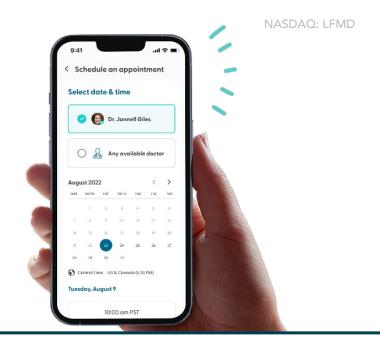


Pharmacy Adjudication & Cash-Pay Medications

Data & Analytics

Q Customer Service

# Facilitating The Future Of Virtual-First, In-Home Healthcare





Diagnostics & In-Home Labs



Prescription
Discount Card



Advanced Symptom Checker



Patient Education



Virtual Consults & Messaging



In Home Health Tools & Wearables<sup>1</sup>



Supplement & Lifestyle Routines



Clinical Specialist Access

# A Telehealth Platform Trusted By Over 675k Patients



#### Best-in-Class Providers

We attract and invest in amazing medical providers that deliver incredible patient experiences.<sup>1</sup>



### Marketing & Data Analytics

Deep expertise in performance marketing, supported by a strong data & analytics platform.



### Scalable Technology

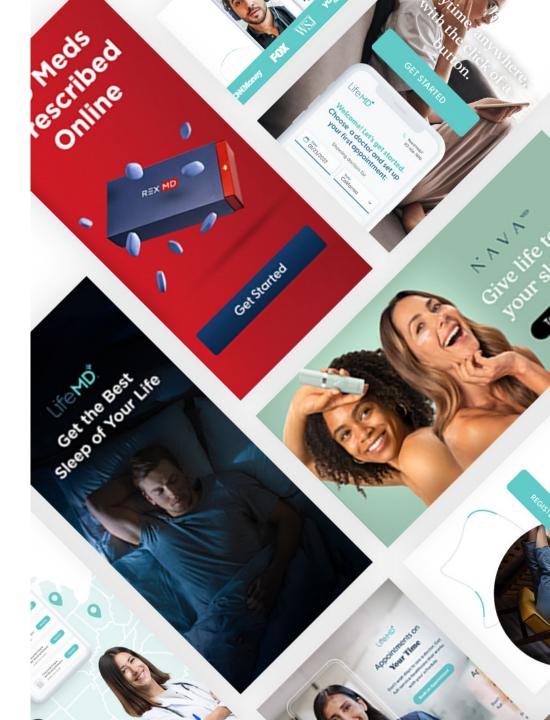
Our vertically integrated platform is proven to support high volume, 50-state offerings.

# **Best-In-Class Providers**



# **Experts In Marketing**& Analytics

- Proprietary technology platform that enables flexible acquisition strategies
- ~130 person call center in Greenville, SC that drives new acquisition and high touch patient care
- Custom built analytics platform that enables realtime reporting and decision making



## Proprietary & Scalable Tech Stack

- Designed to support a diverse portfolio of DTC and B2B telehealth product and service offerings
- Integrations with Quest, LabCorp, EMR, multiple pharmacies, in-home tools, symptom checker, prescription discount card, and more
- Designed with a compliance-first mindset, adhering to HIPAA standards with real-time monitoring tools



### **Our Brands**

~\$250B market size



#### **Primary Care**

Primary care, urgent care, chronic condition management, and wellness.

~\$44B market size



#### Dermatology

Dermatology treatment, prescription medications, and patented <sup>1</sup> OTC products. ~\$13.5B market size

#### cleared.

#### Allergy & Asthma

Treatment, prescription medications, and OTC offering for allergy, asthma, and immunology.

>\$5.1B market size



#### Men's Health

Discreet and fast treatment, prescription medications, and OTC products for E.D., sleep, pain, and more. ~\$2.8B market size



#### Hair Loss

Treatment,
prescription
medications, and
patented OTC
products for male and
female hair loss.

### Rapidly Expanding Telehealth Presence

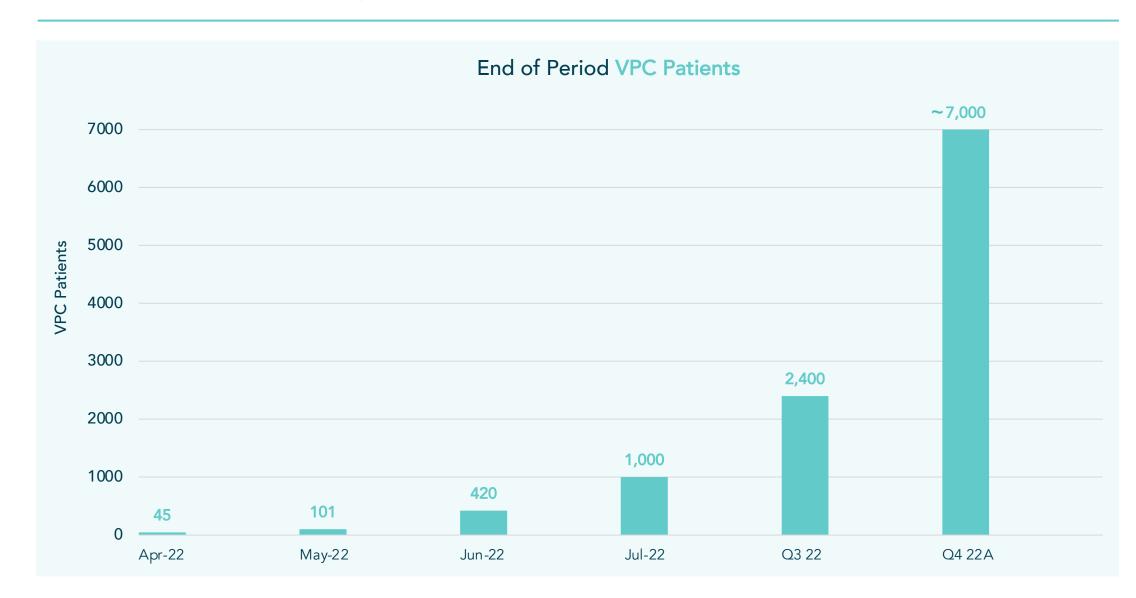


- Subscription-based treatment+Rx offerings
- Established, wholly-owned brands with large customer base
- E.D., pain, dermatology, insomnia, allergy & asthma

- Services include primary care, urgent care, and chronic condition management
- Supported by affiliated 50state Medical Group
- Integrated with Quest, Labcorp, and GetLabs

- Digital front-door strategies for healthcare product companies
- Telehealth services for payors and employers
- Zero-cost patient flow for LifeMD platform

## Virtual Primary Care (VPC) Has Hit Its Stride And Is Rapidly Expanding



\$119M

# Early Mover Advantage, Supported By A Patient-Centric Approach, Has Enabled Incredible Growth

\$119M

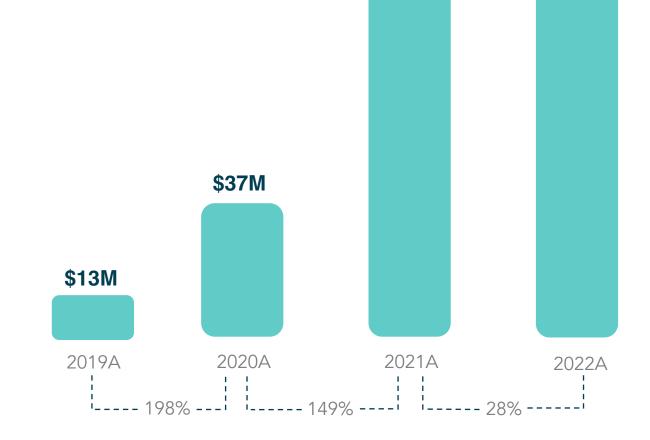
2022A Revenue Forecast

28%

YoY Revenue Growth in '22

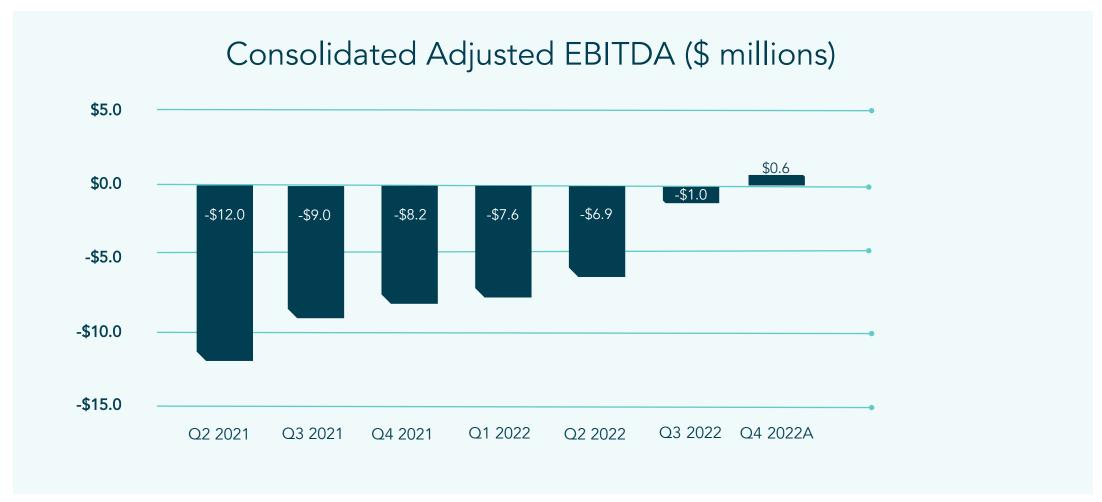
675K+

Patients & Customers To-Date



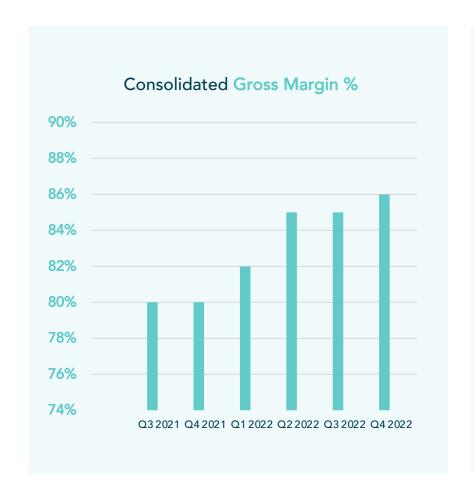
\$93M

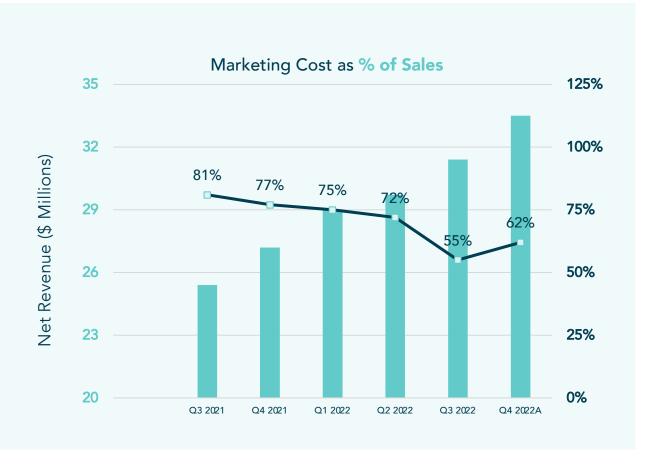
### Meaningful Improvement in Cash Burn & Bottom-Line Performance; Consolidated Profitability Achieved in Q4 '22



Note: Consolidated Adjusted EBITDA includes Telehealth and WorkSimpli results.

# Rapidly Accelerating Gross Margins And Increasing Leverage On Marketing Spend Driving Pathway To Profitability





Revenue and marketing cost as % of sales includes Telehealth and WorkSimpli results.

### Full Year 2023 Guidance Reflecting Substantial Profitability Growth

	FY 2023 GUIDANCE	FY 2022 ACTUAL	DELTA %
Consolidated Net Revenue	\$140-\$150 million	\$119 million	+18-26%
Gross Margin %	87%	84%	+300 bps
Consolidated Adj. EBITDA	\$12-\$18 million	\$(15) million	+180-220%
Free Cash Flow Break-Even	Reach Free Cash Flow Break-Even/ Positivity by Mid-2023		

# **Strong Liquidity to Meet our Capital and Growth Needs**

	FY 2023 CASH FLOW GUIDANCE
End of Year 2022 Actual Cash Balance	\$4 million
Plus Avenue Capital FY23 Debt Proceeds, net	+\$18 million
Operating Cash Flow (incl. Interest Expense)	+\$4-\$8 million
Less Capex	\$(6)-\$(8) million
Less Preferred Dividends	\$(3) million
Less Series B Preferred Stock Redemption	\$(4) million
End of Year Projection for 2023 Cash Balance	\$13-15 million

#### **Management Team**



**Justin Schreiber** Chief Executive Officer



**Alex Mironov** President



Marc Benathen Chief Financial Officer



Stefan Galluppi Chief Innovation & Marketing Officer



**Brad Roberts** Chief Operating Officer



Jessica Friedeman Chief Marketing Officer



**Dr. Tony Puopolo** President, LifeMD Affiliated P.C.'s



**James Porte** SVP of Patient Experience



**Eric Yecies** General Counsel & Chief Compliance Officer



**Dennis Wijnker** Chief Technology Officer



**Tameca Brown** VP of Human Resources

#### **Board of Directors**



**Justin Schreiber** 



Stefan Galluppi



Joseph DiTrolio



**Bertrand Velge** 



**Roberto Simon** 



Chairman

**Naveen Bhatia** 





John Strawn



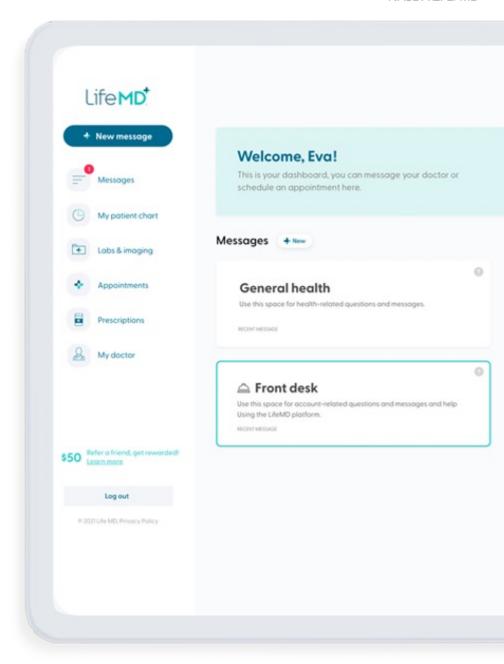
**Bobby Jindal** 



Joan LaRovere, MD

### **Investor Highlights**

- Significant presence within massive and growing addressable markets
- Proprietary technology platform differentiated by leading 50-state, affiliated physician network
- High margin products/services generating 85%+ consolidated gross margins
- EBITDA break-even with significant 2023
   EBITDA profitability forecasted
- Diversified, non-cyclical revenue streams covering numerous healthcare areas





#### **Company Contact**

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