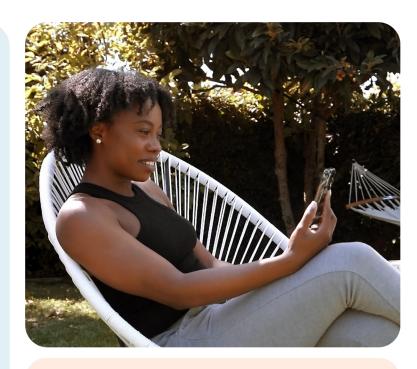
# LifeMD

#### **Investor Presentation**

May 2024 NASDAQ: LFMD

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Life MD <sup>t</sup>	≡
ASAP	morrow Jan 24
• 🚱 Dr. Jennell Giles	
Any available prov	vider
🕂 Schedule an appoint	ment
Possible conditions:	
Middle ear infection Strong evidence	>
Inflamation of external ear	>



### Important cautions regarding forward-looking statements

This presentation includes forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, as amended; Section 21E of the Securities Exchange Act of 1934, as amended; and the safe harbor provision of the U.S. Private Securities Litigation Reform Act of 1995. Forward-looking statements contained in this presentation may be identified by the use of words such as: "believe," "expect," "anticipate," "project," "should," "plan," "will," "may," "intend," "estimate," predict," "continue," and "potential," or, in each case, their negative or other variations or comparable terminology referencing future periods. Examples of forward-looking statements include, but are not limited to, statements regarding our financial outlook and guidance, short and long-term business performance and operations, future revenues and earnings, regulatory developments, legal events or outcomes, ability to comply with complex and evolving regulations, market conditions and trends, new or expanded products and offerings, growth strategies, underlying assumptions, and the effects of any of the foregoing on our future results of operations or financial condition.

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### **Building the leading platform for** comprehensive virtual healthcare

- End-to-end, compliance-first platform for direct-toconsumer virtual primary care
- Early-mover advantage and partnership strategy create a deep competitive moat
- Affiliated 50-state medical group anchored by full-time providers who provide industry-leading, comprehensive virtual care
- Flexible and proprietary technology stack proven to support complex virtual care at scale
- 73% equity holder in WorkSimpli, a rapidly growing SaaS business in the document management space





Virtual Consults Conducted

**Active Patients** 



**05**M

At Least

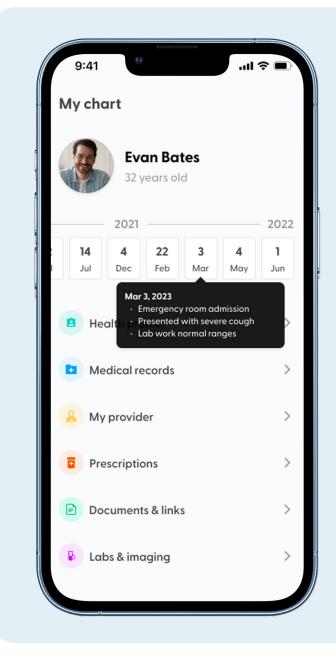


Revenue Guidance for 2024

250+Employees Across the US

#### **Investment highlights**

- Proven ability to operate at scale within large and growing addressable markets thanks to robust infrastructure
- Differentiated, end-to-end technology platform and affiliated medical group supporting complex virtual primary care needs of 800-1,000 new patients per day
- Significant growth opportunities from joint ventures, strategic partnerships, and licensing transactions
- EBITDA positive with \$18-\$22M of Adj. EBITDA forecast for 2024 and balance sheet capitalized to pursue strategy
- High-margin products/services generating 85%+ consolidated gross margins
- WorkSimpli providing high-margin recurring revenue with potential for significant exit value



## Telehealth can solve many of the biggest problems facing the U.S. healthcare system

	Need	Solution
Timeliness	1/3 of Americans don't have a primary care doctor, and the average wait time to see a family doctor is 20.6 days. <sup>1</sup>	At LifeMD, the median time from scheduling to the first provider appointment is only 2 hours.
Cost	Four in 10 U.S. adults say they have delayed or gone without medical care in the last year due to cost. <sup>2</sup>	Patients in all 50 states can see a LifeMD-affiliated provider for as little as \$39/mo. via their PC or smartphone.
Access	Only 8% of Americans undergo routine, preventative screenings due mainly to issues with cost and access. <sup>3</sup>	Routine, preventive care is built into LifeMD's virtual primary care membership programs.
Chronic Conditions	50% of the U.S. population has a chronic disease, and 86% of healthcare costs are attributable to chronic conditions. <sup>4</sup>	LifeMD's comprehensive care platform, combined with lab and in-home device partners, supports the ongoing needs of patients with chronic conditions.

1. Merritt Hawkins, 2022 Survey of Physician Appointment Wait Times, 2022,

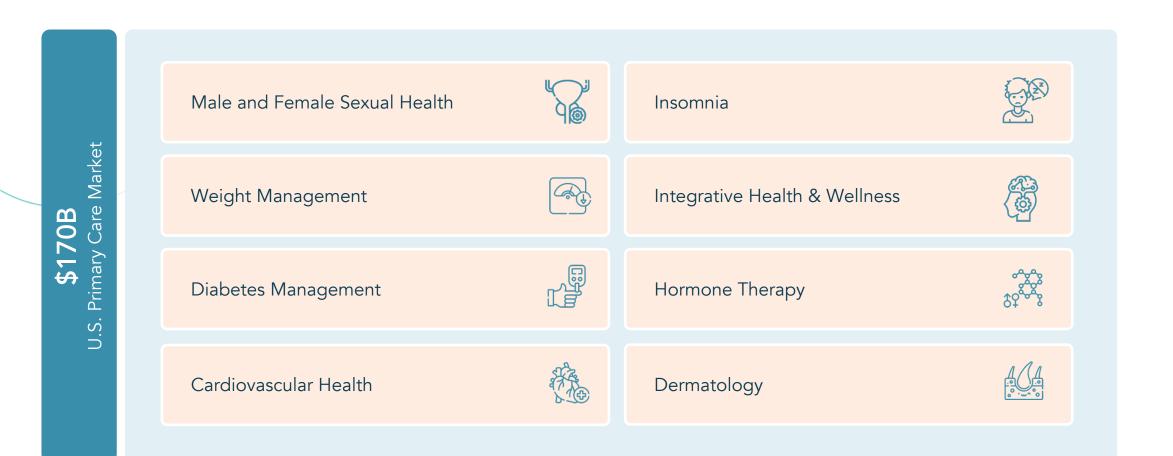
2. Gallup website, Record High in U.S. Put Off Medical Care Due to Cost in 2022, 2022

3. F. Batarseh, I. Ghassib, D. Chong, P. Su Preventive healthcare policies in the US: solutions for disease management using Big Data Analytics, 2020

4. H. Holman The Relation of the Chronic Disease Epidemic to the Health Care Crisis, 2020

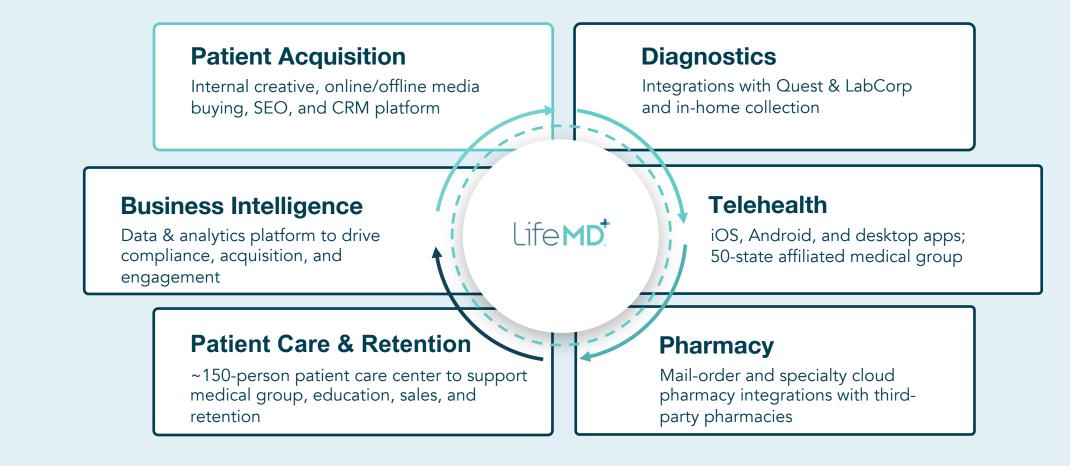
### A \$170 billion total addressable market in the U.S.

LifeMD's virtual care platform is addressing unmet needs in primary care and specialized healthcare.



Life MD

## LifeMD has built an end-to-end platform for comprehensive virtual healthcare



## Technology designed to provide Best-in-class experience and care for all stakeholders

Life MD <sup>*</sup>	=	
Schedule your appointment		
Frequency         Today         Today	Jan 24 J	
• 👰 Dr. Jennell Giles		
🔿 🧕 Any available pro	ovider	
🕂 Schedule an appoir	htment	
Possible conditions:		
Middle ear infection Strong evidence	>	

#### For Patients

Patients benefit from an intuitive virtual care platform powered by a 50-state provider network, lab work partnerships, mail order pharmacy, and Al-powered tools.

#### For Providers

Streamlined workflow optimization with proprietary EHR and scheduling capabilities allow providers to focus on patient interactions that ensure the highest quality clinical care.

Evan Bates, 40

#### For Partners

Flexible partnerships with unique offerings are enabled by sophisticated de-identified data analytics, custom dashboards, and telehealth capabilities.

CE OPTAVIA

Welcome! We've designed a weight loss

214 lbs

program specifically for OPTAVIA® clients

Weigh

Getting starter



#### For Industry

Life sciences companies who partner gain access to robust direct-topatient capabilities across marketing, and medication adherence and compliance.



### Our affiliated medical group, staffed by full-time providers, is central to our success

<b>99%</b> Of consults start on time*	<b>915K</b> Consults completed	<b>200+</b> Different conditions LifeMD treats	<b>4.9/5</b> Average physician rating
<b>98%</b> Patients satisfied with their care	<b>50</b> State coverage	<b>Dr. Gupta</b> LifeMD Affiliated Provider "I love what I do because I get the pleasure of being a part of my patients' lives."	AlifeMD Page Co.

\*within 15 minutes for soonest available appointment during queue hours and within 2 minutes of scheduled appointment time slots

### Our success is driven by three core pillars

#### **DTC Telemedicine**

- Subscription-based treatment
   + Rx Offerings
- Established, wholly-owned brands with large customer base
- Supported by mail order pharmacy capabilities
- E.D., pain, dermatology, insomnia, allergy & asthma

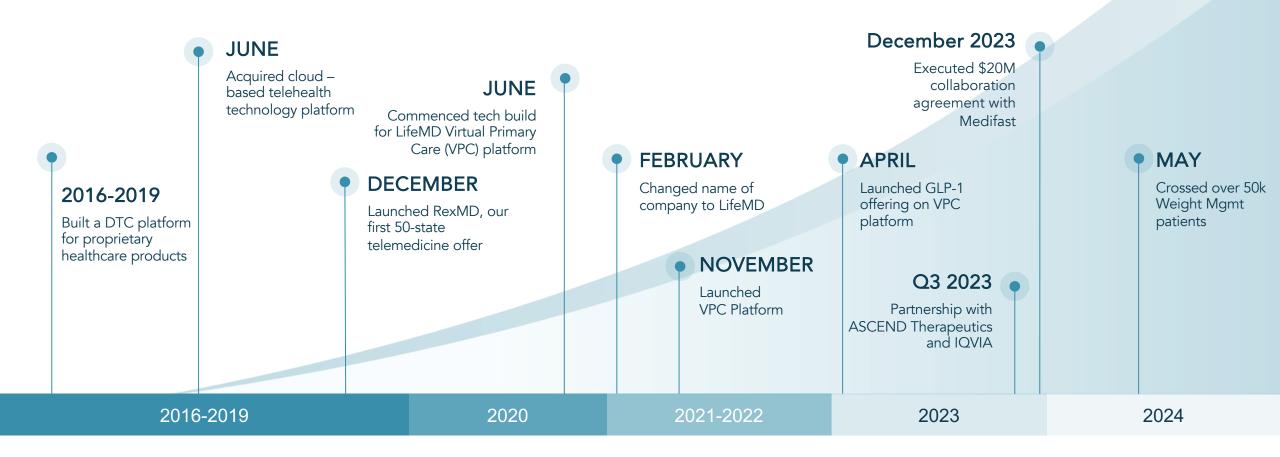
#### Virtual Primary Care

- Services include primary care, urgent care, and chronic condition management
- Supported by affiliated 50-state Medical Group
- Lab work powered by integrations with Quest, Labcorp, and GetLabs
- Weight Management/GLP-1 Program

#### **B2B Solutions**

- Digital front-door strategies for healthcare product companies
- Telehealth services for payors and employers
- Zero-cost patient flow for LifeMD platform
- Comprehensive devicesupported Cardiovascular Care Program

### Our track record of strategic focus and growth



### **Clear strategy focused on scaling high-value revenue** streams

Continue to scale weight management
Launch cardiovascular health and horr
Launch commercial health insurance p
Prepare Medicare/Medicaid infrastruc
Double digit new patient growth in E. Build and cross-sell patients to men's offerings
Execute strategic partnerships in GLP Continue to build long-term partnersh health-related companies

Virtual Primary Care

RexMD

Partnerships

### nt/GLP-1 offering rmone therapy offerings programs in 10 states cture for 2024 deployment .D. business health primary care P-1 space

Key Priorities

ships with Life Sciences and

Highest Quality, Affordable Virtual Care

### mounjaro 10 ò Life**MD**

High Value Revenue Streams With Long-Term Brand Equity

Goals



Differentiated Telehealth Offerings With Strong Retention

30%+ YoY Revenue Growth With ~25% Adj. EBITDA Margins

LifeMD Synonymous With

### WorkSimpli Software is rapidly growing and highly profitable

- Rapidly growing, global provider of Workplace and document Software-as-a-Service offerings to consumers and small businesses specializing in the pdf, resume/ HR, digital signature and forms markets
- Over 158,000 subscribers with platform available in approximately 20 languages globally
- Full Year 2024 revenue forecast of **\$65 million, up 20% versus prior year**
- Highly profitable enterprise with Adjusted EBITDA margins exceeding 30% and Full Year 2024 Adjusted EBITDA forecast of \$17-\$19 million
- Scalable platform with capabilities to rapidly expand in adjacent verticals on existing platform and provide users one-stop pricing for and access to the full suite of platform offerings
- LifeMD maintains over 73% ownership in WorkSimpli with sizeable near-term cash flow back to LifeMD and potential for future significant exit value
- Separately led and managed by highly skilled and experienced management with a demonstrated track record in building related consumer technology businesses

### Our management team has deep experience leading innovative healthcare organizations



Justin Schreiber Chief Executive Officer & Chairman JLS VENTURES



Marc Benathen Chief Financial Officer EOUINOX blink ANN TAYLOR



Stefan Galluppi Chief Innovation Officer רח לוח



Jessica Friedeman Chief Marketing Officer healthgrades

BM Watson



**Eric Yecies** Chief Legal Officer & **General Counsel** 

Holland & Knight GOODWIN 



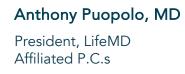
Dennis Wijnker Chief Technology Officer

dr. evidence

 $C \land I \land X^n$ 

Nick Alvarez Chief Acquisition Officer Internet Brands





SWIFTMD

SHARP.

#### Our Board of Directors









**Roberto Simon** 

**Bobby Jindal** 







William Febbo

Calum MacRae, MD, PhD

John Strawn

Joseph DiTrolio, MD

Naveen Bhatia



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## Our businesses have experienced rapid, consecutive YoY Growth

\$205M \$54M \$119M 2024F Revenue Forecast \$36M **\$93M** 35% \$140M \$25M Forecast 2024 Growth \$98M Rate Versus 2023 \$83M \$37M \$68M \$7M 915K+ \$13M \$30M -\$2M \$11M Patients & Customers To-Date 2019A 2020A 2021A 2022A 2023A 2024E 198% ---- 149% ---- 28% ----- 28% ----- 35% -----

Telehealth

WorkSimpli

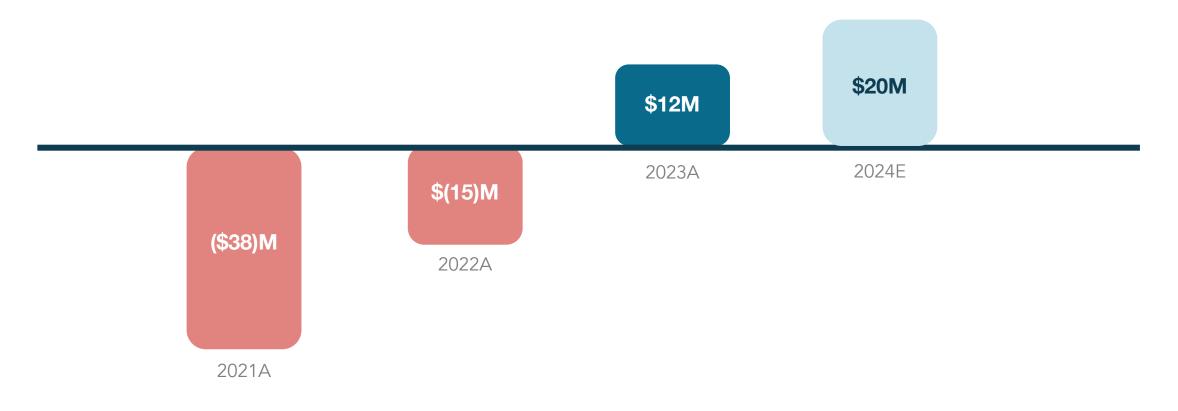
lifeMD

\$65M

\$152M

# Rapid growth in profitability after achieving adjusted EBITDA profit in Q4 '22

Annual consolidated adjusted EBITDA (\$ millions)

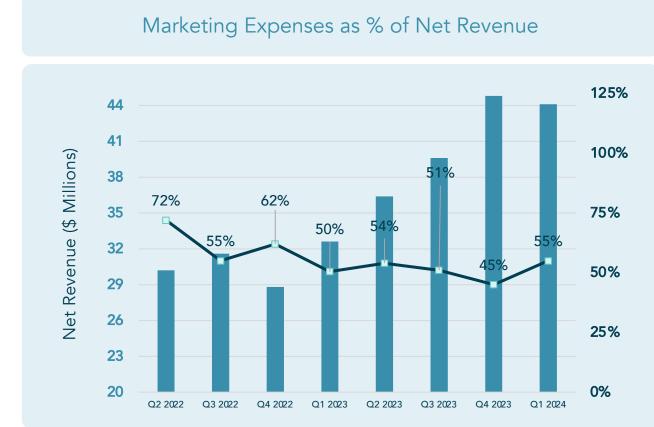


lifeMD

## Rapidly expanding gross margins and increasing leverage on marketing spend driving continued growth in profitability

90% 89% 88% 87% 86% 85% 84% 83% 82% Q3 Q1 Q3 Q4 Q1 Q2 Q4 Q2 2022 2022 2022 2023 2023 2023 2023 2024

Consolidated Gross Margin %



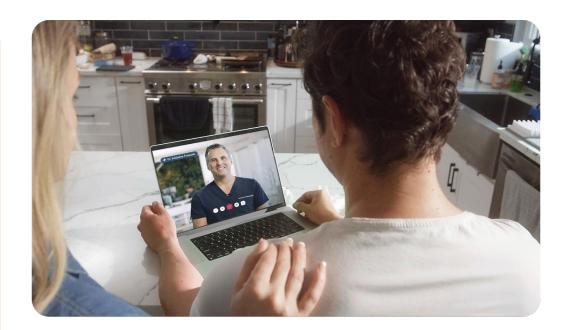
Marketing cost as % of net revenue includes Telehealth and WorkSimpli results.

## 2024 guidance reflects substantial increases in both revenue and profitability

	FY 2024 GUIDANCE	FY 2023 ACTUAL	DELTA
Telehealth Revenue	\$140 million	\$98 million	+43%
WorkSimpli Revenue	\$65 million	\$54 million	+20%
Consolidated Revenue	\$205 million	\$152 million	+35%
Consolidated Adj. EBITDA	\$20 million	\$12 million	+67%

#### **In summary**

- Significant presence within established and growing addressable markets
- Proprietary technology platform differentiated by leading 50-state, affiliated physician network
- High margin products/services generating 85%+ consolidated gross margins
- Powerful telehealth infrastructure enabling highly scalable differentiated offerings
- Free cash flow breakeven with expanding adjusted EBITDA margins
- **Diversified, non-cyclical revenue streams** covering numerous healthcare areas



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6 1			Prescript Wegovy		<b>Sig</b> 0.10 ml [0.25 mg + 5	50 mcg] weekly
	-0		Qty 4 ml	Prescribed 7/13/2023	Renews 8/10/2023	Renewal 2nd
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### Appendix

## Reconciliation of GAAP Net Loss to Adjusted EBITDA (in whole numbers, unaudited)

	Three Months En	ded March 31,
	2024	2023
Net loss attributable to common shareholders	\$ (7,544,918)	\$ (4,785,019)
Interest expense (excluding amortization of debt discount)	377,234	113,812
Depreciation, amortization and accretion expense	2,112,929	1,435,334
Amortization of debt discount	100,444	38,461
Loss on debt extinguishment	-	325,198
Financing transactions expense	172,229	144,451
Litigation costs	182,547	72,800
Inventory and reserve adjustments	302,629	99,639
Severance costs	160,495	-
Acquisitions expenses	_	25,126
Insurance acceptance readiness	706,341	-
Sarbanes Oxley readiness	159,908	-
Accrued interest on Series B Convertible Preferred Stock	_	112,192
Foreign exchange (gain) loss	(26,248)	355,622
Taxes	-	-
Dividends	1,079,380	812,563
Stock-based compensation expense	2,544,430	2,663,514
Net income attributable to noncontrolling interests	119,432	565,983
Adjusted EBITDA	\$ 446,832	\$ 1,979,676
Change in Deferred Revenue	4,374,159	348,039
Cash-Adjusted EBITDA	\$ 4,820,991	\$ 2,327,715

### LifeMD

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